



# **SL-8800-M2X MHL Adapter for HDCP 1.X Compliance Testing**

## **User Guide**

Simplay-UG-1008-A

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# 1. Overview

This document describes the features and operation of the Simplify Labs, LLC™ (SimplifyLabs) SL-8800-M2X MHL Adapter when used together with the SL-8800 HDCP 1.X Protocol Analyzer for HDCP compliance testing of devices compliant with the Mobile High-Definition Link (MHL®) Specification.

The SL-8800-M2X MHL Adapter integrates with the SL-8800 HDCP 1.X Protocol Analyzer, and is not designed for standalone operation.

## 1.1. How to Use this Document

This document provides details on testing setup and results verification when using the SL-8800-M2X MHL Adapter. The purpose of the testing is to validate HDCP 1.X conformance for source and sink devices that conform to the MHL Specification.

This document contains:

- SL-8800-M2X MHL Adapter interface features
- Test operation including how to connect the hardware components
- Sample report file of the SL-8800 HDCP 1.X Protocol Analyzer

**Note:** Operation of the SL-8800-M2X MHL Adapter is possible only after you perform the installation and setup procedures that are required for the SL-8800 Test Equipment (TE) and the SL-8800 HDCP 1.X Protocol Analyzer software.

The SL-8800 TE is the hardware of the SL-8800 HDCP 1.X Protocol Analyzer.

## 1.2. System Requirements

For details about the system requirements for testing setup, see the System Requirements section in *SL-8800 HDCP Protocol Analyzer User Guide*.

### 1.3. SL-8800-M2X MHL Adapter

Figure 1.1 shows the SL-8800-M2X MHL Adapter interface.

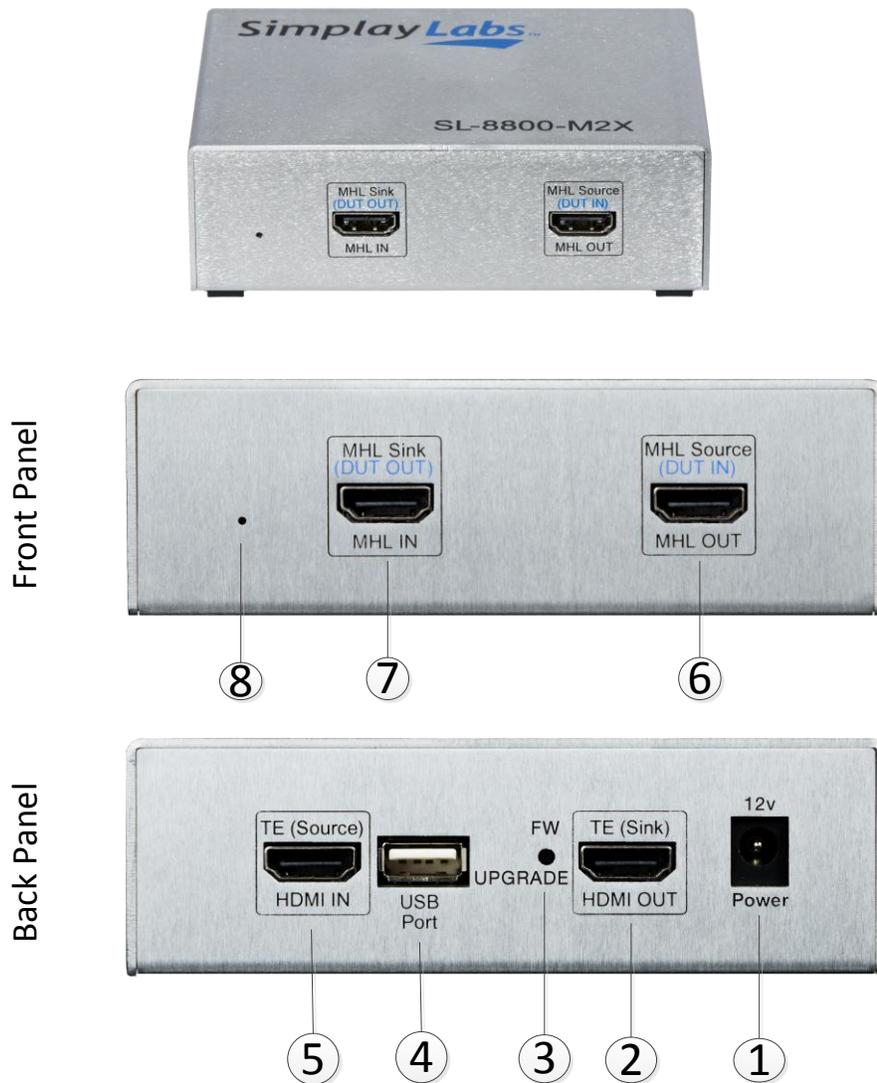


Figure 1.1. SL-8800-M2X MHL Adapter Interface

Table 1.1. SL-8800-M2X MHL Adapter Interface Items

Item	Label	Description
1	POWER	12 V power receptacle.*
2	HDMI OUT	Connect to HDMI IN (Pseudo-Sink) of the SL-8800 TE.
3	FW UPDATE	Press and hold the button with power-on to enter firmware update mode.
4	USB Port	Connect to PC, used to update the firmware of the SL-8800-M2X MHL Adapter.
5	HDMI IN	Connect to HDMI OUT (Pseudo-Source) of the SL-8800 TE.
6	MHL OUT	Connect to MHL input of the MHL Sink Device under Testing (DUT).
7	MHL IN	Connect to MHL output of the MHL Source Device under Testing (DUT).
8	Power Light	Indication of the power status. When powered ON, the light is green.

\*Note: Restart the SL-8800-M2X MHL Adapter if the SL-8800 TE power is turned Off and then On.

## 2. Transmitter Test for Source DUT

This section describes the test items, test operation guide, and sample report file.

### 2.1. Test Items

Table 2.1 lists the test items for source DUT testing, when the SL-8800 TE emulates a receiver device.

**Table 2.1. 1A. Downstream Procedure with Receiver**

Item ID	Test Description	Check Video
1A-01	Regular procedure: With HDMI-capable Receiver	Yes
1A-02a	Regular procedure: HDCP_HPD after writing Aksv Source_CP-EDID_HPD = No, Physical HPD line	Yes
1A-02b	Regular procedure: HDCP_HPD after writing Aksv Source_CP-EDID_HPD = Yes, Physical HPD line	Yes
1A-02c	Regular procedure: HDCP_HPD after writing Aksv Source_CP-EDID_HPD = Yes, CP-EDID HPD signal	Yes
1A-03a	Regular procedure: HDCP_HPD after starting third part of authentication Source_CP-EDID_HPD = No, Physical HPD line	Yes
1A-03b	Regular procedure: HDCP_HPD after starting third part of authentication Source_CP-EDID_HPD = Yes, Physical HPD line	Yes
1A-03c	Regular procedure: HDCP_HPD after starting third part of authentication Source_CP-EDID_HPD = Yes, CP-EDID HPD signal	Yes
1A-04	Irregular procedure: (First Part of Authentication) HDCP port access	No
1A-05	Irregular procedure: (First Part of Authentication) Verify Bksv	No
1A-06	Irregular procedure: (First Part of Authentication) Verify R0'	No
1A-07	Irregular procedure: (Third Part of Authentication) Return of incorrect Ri'	No
1A-07a	Irregular procedure: (Third Part of Authentication) Verify not return Ri'	No
1A-08	Irregular procedure: SRM	No

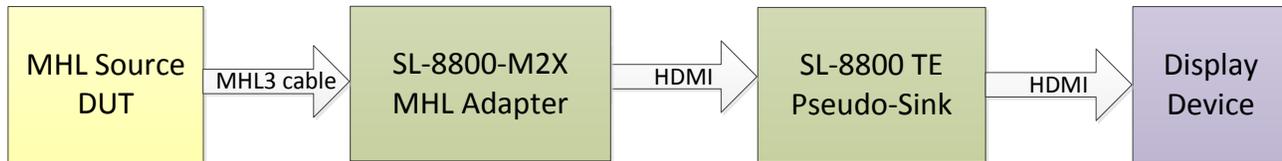
Table 2.2 lists the test items for source DUT testing, when the SL-8800 TE emulates a repeater device.

**Table 2.2. 1B. Downstream Procedure with Repeater**

Item ID	Test Description	Check Video
1B-01a	Regular Procedure – With Repeater DEVICE_COUNT!=0	Yes
1B-01b	Regular Procedure – With Repeater DEVICE_COUNT=0	No
1B-02a	Regular procedure: HDCP_HPD after reading R0' Source_CP-EDID_HPD = No, Physical HPD line	Yes
1B-02b	Regular procedure: HDCP_HPD after reading R0' Source_CP-EDID_HPD = Yes, Physical HPD line	Yes
1B-02c	Regular procedure: HDCP_HPD after reading R0' Source_CP-EDID_HPD = Yes, CP-EDID HPD signal	Yes
1B-03	Irregular procedure: (Second Part of Authentication) Timeout of KSV list READY	No
1B-04a	Irregular procedure: (Second Part of Authentication) Verify V' DEVICE_COUNT!=0	No
1B-04b	Irregular procedure: (Second Part of Authentication) Verify V' DEVICE_COUNT=0	No
1B-05	Irregular procedure: (Second Part of Authentication) MAX_DEVS_EXCEEDED	No
1B-06	Irregular procedure: (Second Part of Authentication) MAX_CASCADE_EXCEEDED	No

## 2.2. Test Operation

### 2.2.1. Connection Setup for Source DUT Testing



**Figure 2.1. Connection Setup for MHL Source DUT Testing**

Figure 2.1 shows the connection between the MHL Source DUT, SL-8800-M2X MHL Adapter (see Figure 1.1 on page 4), SL-8800 TE Pseudo-Sink, and Display Device. Follow these steps to setup the connection and start testing.

1. Power on the SL-8800 TE Pseudo-Sink and connect it to the PC using the USB cable.
2. Power on the SL-8800-M2X MHL Adapter.
3. Turn on the MHL Source DUT.
4. Connect the MHL output port of the MHL Source DUT to the MHL IN connector of the SL-8800-M2X MHL Adapter.
5. Connect the HDMI OUT connector of the SL-8800-M2X MHL Adapter to the HDMI IN connector of the SL-8800 TE Pseudo-Sink.
6. Connect the HDMI OUT connector of the SL-8800 TE Pseudo-Sink to Display Device.
7. Make sure that the source generates 480P @ 60 Hz video.

**Note:** The TE only supports 480P @ 60 Hz.

8. Double-click the HDCP icon on PC desktop. The main window of the SL-8800 HDCP 1.X Protocol Analyzer GUI appears. Expand the Transmitter Test field.
9. In the GUI settings, select MHL from the drop-down list as DEVICE item.
10. Click Set LogPath to change the log directory to a desired location if needed.
11. Select test items. Click Start Test button. The verification process begins.

### 2.2.2. Verification Test of the Authentication Procedure

1. Wait for about 30 seconds for each test item to complete.
2. If Check Video is Yes and the authentication process has completed successfully, the Select Output Video Option dialog box pops up to let you select the output video pattern that matches with the one on the Display Device. If Check Video is No, a dialog box pops up to let you decide whether to continue next item by selecting either Continue or Abort.

**Note:** The GUI does not generate a report, rather only txt file for each test item, if Abort is selected.

3. Check the test results according to GUI or the report file.

**Notes:**

1. There is no need to unplug and plugin the HDMI cable during the test process. The SL-8800 TE can emulate HPD process.
2. For the 1A side, the SL-8800 TE Pseudo-Sink emulates the receiver functions.
3. For the 1B side, the SL-8800 TE Pseudo-Sink emulates the repeater functions.

### 2.3. Report File

Figure 2.2 shows a sample report file for Source DUT testing results .

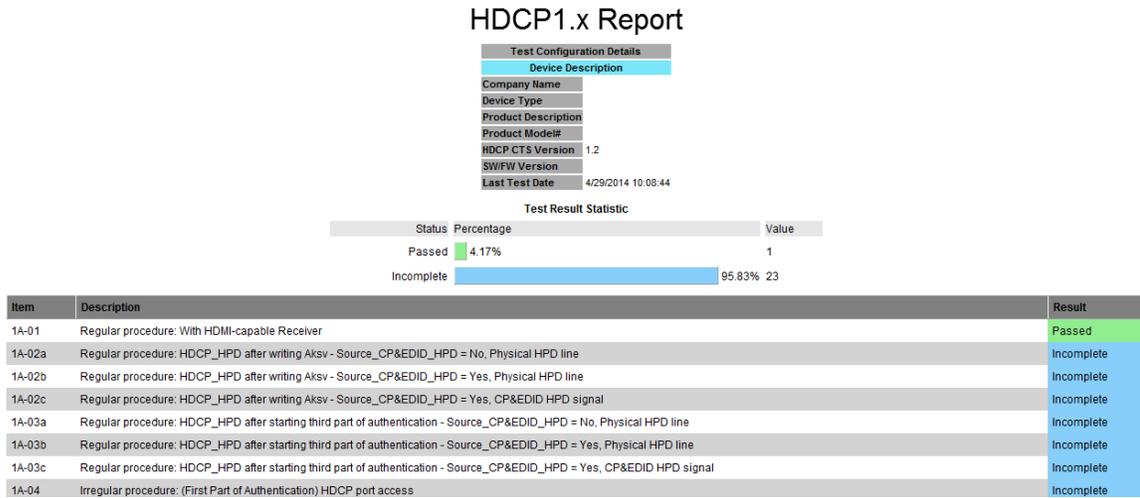


Figure 2.2. Sample Report File of Source DUT Testing

### 3. Receiver Test for Sink DUT

This section describes the test items, test operation guide, and sample report file.

#### 3.1. Test Items

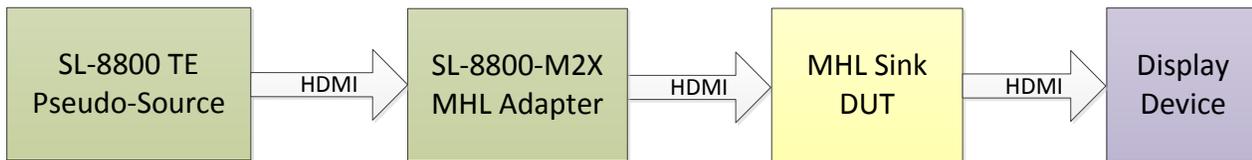
Table 3.1 lists the test items for sink DUT testing, when the SL-8800 TE emulates a transmitter device.

**Table 3.1. 2C. Upstream Procedure with Transmitter**

Item ID	Test Description	Check Video
2C_01a	Regular procedure: With HDMI-capable Transmitter Sink 1.1Features_Supported=No, Combined-read	Yes
2C_01b	Regular procedure: With HDMI-capable Transmitter Sink 1.1Features_Supported=No, Short-read	Yes
2C_01c	Regular procedure: With HDMI-capable Transmitter Sink 1.1Features_Supported=Yes, Write Ainfo=No, Combined-read	Yes
2C_01d	Regular procedure: With HDMI-capable Transmitter Sink 1.1Features_Supported=Yes, Write Ainfo=No, Short-read	Yes
2C_01e	Regular procedure: With HDMI-capable Transmitter Sink 1.1Features Supported=Yes, Write Ainfo=Yes, Combined-read	Yes
2C_01f	Regular procedure: With HDMI-capable Transmitter Sink 1.1Features Supported=Yes, Write Ainfo=Yes, Short-read	Yes
2C_02	Irregular procedure: (First Part of Authentication) New Authentication	Yes
2C_03	Irregular procedure: (Third Part of Authentication) New Authentication	Yes

#### 3.2. Test Operation

##### 3.2.1. Connection Setup for Sink DUT Testing



**Figure 3.1. Connection Setup for MHL Sink DUT Testing**

Figure 3.1 shows the connection between the SL-8800 TE Pseudo-Source, SL-8800-M2X MHL Adapter (see Figure 1.1 on page 4), MHL Sink DUT, and Display Device. Follow these steps to setup the connection and start testing.

1. Power on the SL-8800 TE Pseudo-Source and connect it to the PC using the USB cable.
2. Power on the SL-8800-M2X MHL Adapter.
3. Turn on the MHL Sink DUT.
4. Connect the HDMI OUT connector of the SL-8800 TE Pseudo-Source to the HDMI IN connector of the SL-8800-M2X MHL Adapter.
5. Connect the MHL OUT connector of the SL-8800-M2X MHL Adapter to the MHL input port of the MHL Sink DUT.
6. Make sure that MHL Sink DUT can output video to display.
7. Double-click the HDCP icon on the PC desktop. The main window of the SL-8800 HDCP 1.X Protocol Analyzer GUI appears. Expand the Receiver Test field.
8. In GUI settings, select MHL from the drop-down list as DEVICE item.
9. Click Set LogPath to change the log directory to a desired location if needed.
10. Select test items. Click Start Test button. The verification process begins.

### 3.2.2. Verification Test of the Authentication Procedure

1. Wait for about 30 seconds for each test item to complete.
2. If Check Video is Yes and the authentication process has completed successfully, the Select Output Video Option dialog box pops up to let you select the output video pattern that matches the one on the Display Device. If Check Video is No, a dialog box pops up to let you decide whether to continue next item by selecting Continue or Abort.

**Note:** The GUI does not generate a report, rather only a txt file for each test item, if Abort is selected.

3. Check the test results according to GUI or the report file.

- Notes:**
1. There is no need to unplug and plugin the HDMI cable during the test process.
  2. For the 2C side, the SL-8800 TE Pseudo-Source emulates the transmitter functions.

### 3.3. Report File

Figure 3.2 shows a sample report file for Sink DUT testing results.

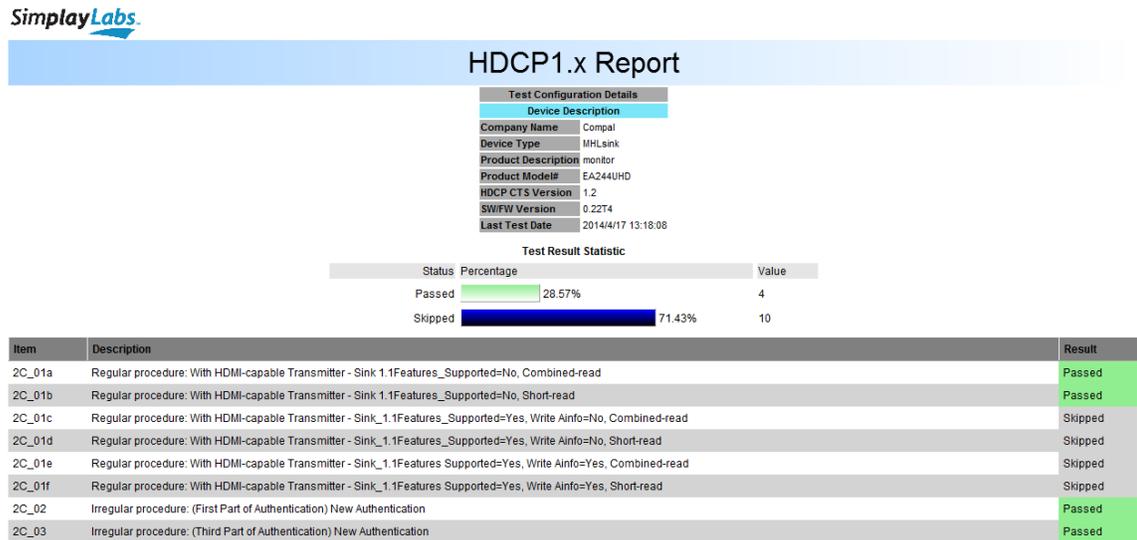


Figure 3.2. Sample Report File of Sink DUT Testing

## 4. Repeater Test for Dongle DUT

This section describes the test items, test operation guide, and sample report file.

### 4.1. Test Items

Table 4.1 lists the test items for Dongle DUT testing, when the SL-8800 TE emulates a receiver device.

**Table 4.1. 3A. Downstream Procedure with Receiver**

Item ID	Test Description	Check Video
3A-01	Regular procedure: With HDMI-capable Receiver	Yes
3A-02	Irregular procedure: (First part of Authentication) HDCP Port Access	No
3A-03	Irregular procedure: (First part of Authentication) Verify Bksv	No
3A-04	Irregular procedure: : (First part of Authentication) Verify RO'	No

Table 4.2 lists the test items for Dongle DUT testing, when the SL-8800 TE emulates a repeater device.

**Table 4.2. 3B. Downstream Procedure with Repeater**

Item ID	Test Description	Check Video
3B-01a	Regular procedure: With Repeater DEVICE_COUNT != 0	Yes
3B-01b	Regular procedure: With Repeater DEVICE_COUNT = 0	No
3B-02	Irregular procedure: (Second part of Authentication) Timeout of KSV list READY	No
3B-03a	Irregular procedure: : (Second part of Authentication) Verify V' DEVICE_COUNT != 0	No
3B-03b	Irregular procedure: : (Second part of Authentication) Verify V' DEVICE_COUNT = 0	No
3B-04	Irregular procedure: : (Second part of Authentication) MAX_DEVS_EXCEEDED	No
3B-05	Irregular procedure: : (Second part of Authentication) MAX_CASCADE_EXCEEDED	No

Table 4.3 lists the test items for Dongle DUT testing, when the SL-8800 TE emulates a transmitter device.

**Table 4.3. 3C-I-xx. DUT Connected to Transmitter (SL-8800 TE Pseudo-Source) and Receiver (SL-8800 TE Pseudo-Sink)**

Item ID	Test Description	Check Video
3C-I-01a	Regular procedure: Transmitter-DUT-Receiver Repeater_1.1Features_Supported=No, Combined-read	Yes
3C-I-01b	Regular procedure: Transmitter-DUT-Receiver Repeater_1.1Features_Supported=No, Short-read	Yes
3C-I-01c	Regular procedure: Transmitter-DUT-Receiver Repeater_1.1Features_Supported=Yes, Write Ainfo=No, Combined-read	Yes
3C-I-01d	Regular procedure: Transmitter-DUT-Receiver Repeater_1.1Features_Supported=Yes, Write Ainfo=No, Short-read	Yes
3C-I-01e	Regular procedure: Transmitter-DUT-Receiver Repeater_1.1Features_Supported=Yes, Write Ainfo=Yes, Combined-read	Yes
3C-I-01f	Regular procedure: Transmitter-DUT-Receiver Repeater_1.1Features_Supported=Yes, Write Ainfo=Yes, Short-read	Yes
3C-I-02	Regular procedure: HDCP_HPD signal caused by user operation	No
3C-I-03	Irregular procedure: (First part of Authentication) New authentication	Yes
3C-I-04	Irregular procedure: (Second part of Authentication) New authentication	Yes
3C-I-05	Irregular procedure: (Third part of Authentication) New authentication	Yes
3C-I-06	Irregular procedure: (Second part of Authentication) Verify Bksv	No
3C-I-07	Irregular procedure: (Second part of Authentication) Verify RO'	No

Table 4.4 lists the test items for Dongle DUT testing, when the SL-8800 TE Pseudo-Source emulates a transmitter device and the SL-8800 TE Pseudo-Sink emulates a repeater device.

**Table 4.4. 3C-II-xx. DUT Connected to Transmitter (SL-8800 TE Pseudo-Source) and Repeater (SL-8800 TE Pseudo-Sink)**

Item ID	Test Description	Check Video
3C-II-01a	Regular procedure: Transmitter-DUT-Repeater+Receiver Repeater_1.1Features_Supported=No, Combined-read	Yes
3C-II-01b	Regular procedure: Transmitter-DUT -Repeater+Receiver Repeater_1.1Features_Supported=No, Short-read	Yes
3C-II-01c	Regular procedure: Transmitter-DUT- Repeater+Receiver Repeater_1.1Features_Supported=Yes, Write Ainfo=No, Combined-read	Yes
3C-II-01d	Regular procedure: Transmitter-DUT- Repeater+Receiver Repeater_1.1Features_Supported=Yes, Write Ainfo=No, Short-read	Yes
3C-II-01e	Regular procedure: Transmitter-DUT- Repeater+Receiver Repeater_1.1Features_Supported=Yes, Write Ainfo=Yes, Combined-read	Yes
3C-II-01f	Regular procedure: Transmitter-DUT- Repeater+Receiver Repeater_1.1Features_Supported=Yes, Write Ainfo=Yes, Short-read	Yes
3C-II-02a	Regular procedure: HDCP_HPD after writing Aksv Repeater_CP-EDID_HPD=No, Physical HPD line	No
3C-II-02b	Regular procedure: HDCP_HPD after writing Aksv Repeater_CP-EDID_HPD=Yes, Physical HPD line	No
3C-II-02c	Regular procedure: HDCP_HPD after writing Aksv Repeater_CP-EDID_HPD=Yes, CP-EDID HPD signal	No
3C-II-03a	Regular procedure: HDCP_HPD after reading R0' Repeater_CP-EDID_HPD=No, Physical HPD line	No
3C-II-03b	Regular procedure: HDCP_HPD after reading R0' Repeater_CP-EDID_HPD=Yes, Physical HPD line	No
3C-II-03c	Regular procedure: HDCP_HPD after reading R0' Repeater_CP-EDID_HPD=Yes, CP-EDID HPD signal	No
3C-II-04a	Regular procedure: HDCP_HPD after starting third part of authentication Repeater_CP-EDID_HPD=No, Physical HPD line	No
3C-II-04b	Regular procedure: HDCP_HPD after starting third part of authentication Repeater_CP-EDID_HPD=Yes, Physical HPD line	No
3C-II-04c	Regular procedure: HDCP_HPD after starting third part of authentication Repeater_CP-EDID_HPD=Yes, CP-EDID HPD signal	No
3C-II-05	Irregular procedure: (Second part of Authentication) Verify V'	No
3C-II-06	Irregular procedure: (Second part of Authentication) DEVICE_COUNT	No
3C-II-07	Irregular procedure: (Second part of Authentication) DEPTH	No
3C-II-08	Irregular procedure: (Second part of Authentication) MAX_DEVS_EXCEEDED	No
3C-II-09	Irregular procedure: (Second part of Authentication) MAX_CASCADE_EXCEEDED	No

## 4.2. Test Operation

### 4.2.1. Connection Setup for Dongle DUT Testing



**Figure 4.1. Connection Setup for MHL Dongle DUT Testing**

Figure 4.1 shows the connection between the SL-8800 TE Pseudo-Source, SL-8800-M2X MHL Adapter (see Figure 1.1 on page 4), MHL Dongle DUT, SL-8800 TE Pseudo-Sink, and Display Device. Follow these steps to setup the connection and start testing.

1. Power on the SL-8800 TE Pseudo-Source and SL-8800 TE Pseudo-Sink, and connect the SL-8800 TE Pseudo-Source to the PC using the USB cable.
2. Power on SL-8800-M2X MHL Adapter.
3. Turn on the MHL Dongle DUT.
4. Connect the HDMI OUT connector of the SL-8800 TE Pseudo-Source to the HDMI IN connector of the SL-8800-M2X MHL Adapter.
5. Connect the MHL OUT connector of the SL-8800-M2X MHL Adapter to the MHL input port of the MHL Dongle DUT using SL-8800-C3 cable.

**Note:** The SL-8800-C3 shown in the Figure 4.2 is used to test MHL Dongle DUT.



**Figure 4.2. SL-8800-C3 Cable**

6. Connect the HDMI OUT connector of MHL Dongle DUT to the SL-8800 TE Pseudo-Sink.
7. Make sure that MHL Dongle DUT can output video to display.
8. Double-click the HDCP icon on the PC desktop. The main window of the HDCP 1.X Analyzer GUI appears. Expand the Repeater Test field.
9. In GUI settings, select MHL from the drop-down list as DEVICE item.
10. Click Set LogPath to change the log directory to a desired location if needed.
11. Select test items. Click Start Test button. The verification process begins.

### 4.2.2. Verification Test of the Authentication Procedure

1. Wait for about 30 seconds for each test item to complete.
2. If Check Video is Yes and the authentication process has completed successfully, the Select Output Video Option dialog box pops up to let you select the output video pattern that matches the one on the Display Device. If Check Video is No, a dialog box pops up to let you decide whether to continue next item by selecting Continue or Abort.

**Note:** The GUI does not generate a report, rather only a txt file for each test item, if Abort is selected.

3. Check the test results according to GUI or the report file.

- Notes:**
1. There is no need to unplug and plugin the HDMI cable during the test process.
  2. For the 3A side, the SL-8800 TE Pseudo-Source emulates the transmitter functions and the SL-8800 TE Pseudo-Sink emulates the receiver functions.
  3. For the 3B side, the SL-8800 Pseudo-Source emulates the transmitter functions and the SL-8800 TE Pseudo-Sink emulates repeater functions.
  4. For the 3C-I side, the SL-8800 TE Pseudo-Source emulates the transmitter functions and the SL-8800 TE Pseudo-Sink emulates receiver functions.
  5. For the 3C-II side, the SL-8800 TE Pseudo-Source emulates the transmitter functions and the SL-8800 TE Pseudo-Sink emulates repeater and receiver functions.

### 4.3. Report File

Figure 4.3 shows a sample report file for Dongle DUT testing results.

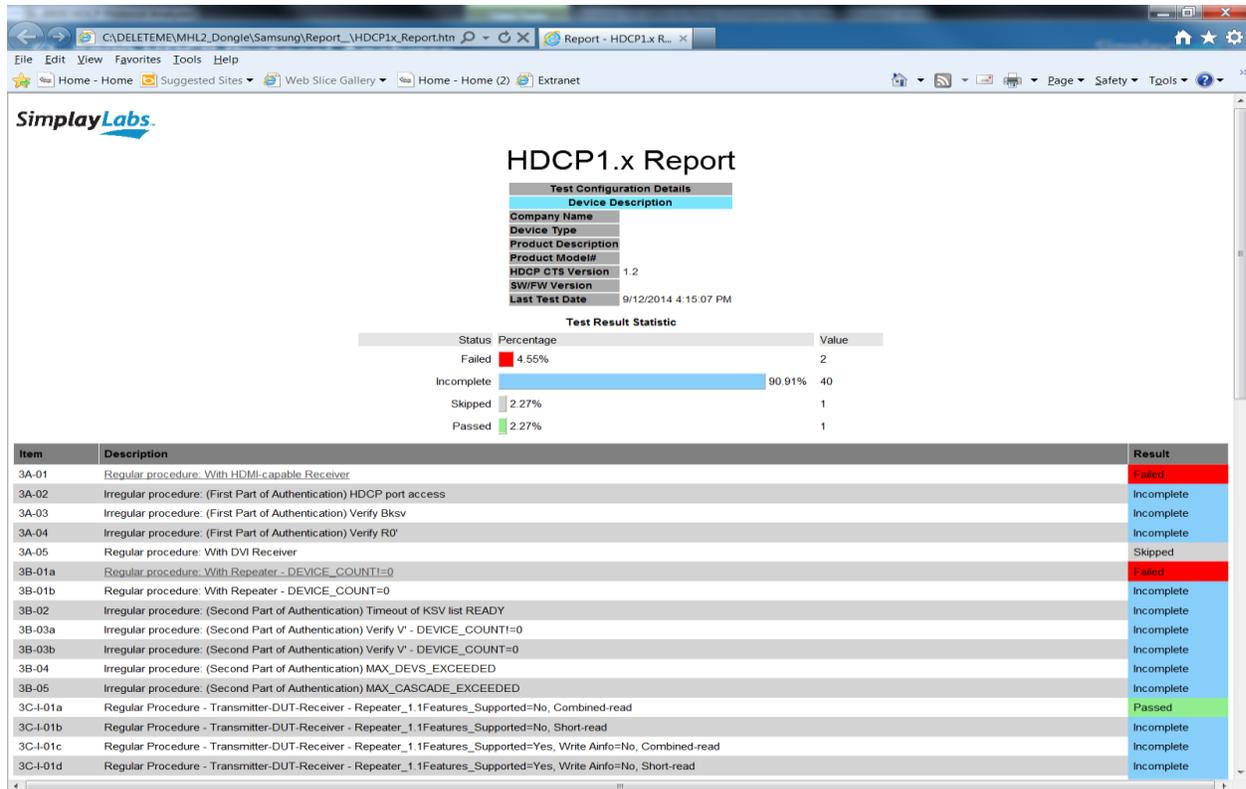


Figure 4.3. Sample Report File of Dongle DUT Testing

## References

This is a list of the standards abbreviations appearing in this document.

Abbreviation	Standards Publication, Organization, and Date
MHL	<i>Mobile High-definition Link Specification, Version 3, MHL, LLC, August 2013</i>
MHL CTS	<i>Main required methods, Version 3.0</i>
CTS MOI	<i>Simplay MOI for CTS 3.2</i>

## Revision History

### Revision A, September 2014

First production release.

### General Warranty Terms

Simplay Labs, LLC., (Simplay Labs), offers a limited warranty for its Simplay Labs products. Any product first sold to your business is guaranteed to be free from defects in both components and workmanship under regular uses. The warranty period commences on the date the item ships.

Attention: Your invoice with the date of purchase, model number and serial number of the product is your proof of the date of purchase.

This International Limited Warranty is applicable and shall be honored in every country where Simplay Labs or its Authorized Service Providers offer warranty service subject to the terms and conditions provided in this International Limited Warranty Statement.

### Simplay Labs Products Warranty Period

The warranty terms for Simplay Labs products are: Domestic & Asia	EU & UK
1 Year	2 Year

The International Limited warranty does not affect your statutory rights.

### System Warranty

During the warranty period, the defective hardware of Simplay Labs products will be either repaired or replaced, with new or like new products, at the discretion of Simplay Labs except in the cases listed in the Limitation of Liability Clause of this document.

This International Limited Warranty covers the costs of service parts and labor required to restore your product to fully functional condition. Simplay Labs will, at its discretion, repair or replace any defective products or parts thereof covered by this International Limited warranty with refurbished parts of the product that are equivalent to new or like new products in both functionality and performance. A product or part that is repaired or replaced under this International Limited warranty shall be covered for the remainder of the original warranty period applying to the product or part, or for 90-days, whichever expires last. All exchanged parts and products under this International Limited Warranty will become the property of Simplay Labs.

### Software Limited Warranty

Simplay Labs offers no warranty, either explicitly expressed or implicitly implied, for any pre-installed software, its quality, performance, functionality, or compatibility for a particular purpose. Nor does Simplay Labs warrant that the functions contained in the software will meet specific requirements or that the operation of the software will be uninterrupted or error-free. Thus, the software is sold 'as is' unless otherwise explicitly stated in writing.

### Obtaining the Warranty Service

Warranty service or Returned Merchandise Authorization (RMA) under this International Limited Warranty will be honored only if claims are made within the warranty period. For notifications to Simplay Labs or products outside the warranty period, the process will be the same, but charges may apply. Contact details may be obtained on Simplay Labs website ([www.simplaylabs.com/service](http://www.simplaylabs.com/service)). Customers are requested to perform the following actions before claiming Simplay Labs product as defective:

Owner must notify Simplay Labs, during the warranty period, in writing of alleged defect, and allow Simplay Labs a reasonable opportunity to inspect the allegedly defective product;

No Product may be returned without Simplay Labs' consent, The Simplay Labs RMA# must accompany all returns, and all returns must be delivered to Simplay Labs within the warranty period;

Owner may, then at its own expense, return the allegedly defective Product, freight pre-paid and in the original packaging, accompanied by a brief statement explaining the alleged defect to Simplay Labs;

If Simplay Labs determines that any returned Product is not defective, or if Simplay Labs determines that the defect is not covered by the warranty, Simplay Labs will return the Product to the Owner at Owner's expense, freight collect, and Owner agrees to pay Simplay Labs' reasonable cost of handling and testing;

Upon determining that a returned product is defective, to receive warranty service Owner will need to present the invoice showing the original purchase transaction. If shipping the product, Owner will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to the Simplay Labs Service Center. Package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include the RMA#, your name, return shipping address, email address and telephone number where you may be reached during business hours, inside the shipping package with the unit. Any replacement unit will be warranted under these Terms and Conditions for the remainder of the original warranty period or ninety (90) days whichever is longer.

Make sure to back up any important data and remove all confidential, proprietary information. Neither Simplay Labs nor its authorized service centers are responsible for damages to or loss of any programs, data, or other software and files in the items.

Refer to user manual enclosed within the product package and/or information on <http://www.simplaylabs.com/service> for important tips on how to operate and troubleshoot the product

### International Warranty

Warranty may be valid when a Simplay Labs product is purchased in one country and transferred to another country, without voiding the warranty. Please be advised that service availability and response time may vary from country to country.

Simplay Labs is not responsible for any export and import control issues, handling fees, tariffs, import duties, and all other related fees where owner is responsible for shipping its products.

### Disclaimer of Warranty

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This Limited Warranty gives you specific legal rights. You may also have other rights that may vary from state to state or from country to country. You are advised to consult applicable state or country laws for full determination of your rights.

Simplay Labs products are not designed for any "critical applications." "Critical applications" shall mean life support systems, medical applications, connections to implanted medical devices, commercial transportation, nuclear facilities or systems or any other applications where product failure could lead to injury to persons or loss of life or property damage.

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### Limitation of Liability

Simplay Labs reserves the rights to refuse warranty service of products under disputable conditions. Simplay Labs also holds the rights to declare final decision whether products are within warranty conditions. The following actions and damages will result in voiding the limited warranty:

Damage caused by act of nature, such as fire, flood, wind, earthquake, lightning, etc.

Damage or incompatibility caused by failure to perform a proper installation or to provide an appropriate operational environment for the product, including but not limited to unstable wired/ wireless network connection and phone lines, bad grounding, external electro-magnetic fields, direct sunlight, high humidity and vibration.

- Damage caused by impact with other objects, dropping, falls, spilled liquids, or submersion in liquids.
- Damage caused by unauthorized repair or disassembling of the product.
- Damage caused by any other abuse, misuse, mishandling, or misapplication.
- Damage caused by third party peripherals (including but not limited to visible damages on motherboard or other electronic parts of the product such as burn spots after electric discharge, melting, fusing, splitting, etc.).
- Any unauthorized software or modification of built-in software not approved by Simplay Labs.
- The serial number of the product (or serial number stickers of its parts) has been modified, removed, blurred or damaged.
- Cracks and scratches on LCD and plastic material as well as other defects caused by transportation, handling or customer abuse.



1140 E. Arques Avenue  
Sunnyvale, CA 94085  
T 408-616-4000 F 408-616-6398  
[www.siliconimage.com](http://www.siliconimage.com)